### **User Screening Questions**

### **Web Knowledge**

1. How often do you use the Internet? Choose the answer that describes you most accurately.
   1. I’m on the internet for work or school each day
   2. I use the Internet almost every day
   3. I might use it a few times per week
   4. I may be on the Internet once per week
   5. I use the Internet occasionally
   6. I rarely use the Internet

*[Note: Ideally, testers should answer one of the first three responses, though choosing one of the latter choices can be qualified with responses from the following question. They may not use the Internet often, but may have knowledge and experience with a range of Web technologies*.]

1. If you use the Internet, what types of things do you use it for? Choose all that apply.
   1. for getting email
   2. for finding information on topics that interest me
   3. for keeping up on news and current events
   4. for entertainment
   5. for social networking
   6. for shopping or making purchases
   7. for live communication with friends, family, coworkers etc.
   8. for work or school
   9. for posting content to my own website, blog, wiki etc.
   10. for creating Web pages
   11. for collecting or finding data and/or conducting research

*[Note: The more of these choices selected, the better. If only used for email, or only used for finding information, this may be an indication of minimal experience. Selections from the latter part of the list indicate more advanced skills, while those from the start of the list indicate more basic skills.]*

### **Assistive Technology Expertise**

1. Do you use assistive technology to access you computer? If so which one(s)?
   1. Screen reader software and/or Braille display
   2. Screen magnification software
   3. Alternative keyboard and/or mouse
   4. Voice Recognition software
   5. Other assistive technology or device
   6. No, I do not use assistive technology

If other, please describe

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*[Note: At least one assistive technology should be selected, and depending on the primary audience of the web content being tested, there may be a preference for testing with a particular AT. In most cases you will want to include those who select screen reader software as their AT, who tend to face the most barriers, but including testers from each category will provide a broader range of usability feedback.]*

1. If you use assistive technologies, how long have you been using them?
   1. less than six months
   2. six months to a year
   3. one to two years
   4. two to five years
   5. more than 5 years
   6. No, I do not use assistive technology

*[Note: The longer the person has been using their AT the better. However, length of time using the AT does not necessarily represent the level of expertise with that AT. Some long time users may still only use basic features, or relatively new users may be skilled users. Depending on the AT type, additional questions may be asked to gauge the level of expertise with that AT]*

1. If you use assistive technology on your computer, how would you rate your expertise on a scale of 1 to 10, with 1 being a brand new user, to 10 being fully versed in all aspects of using your assistive technology.

1  2  3  4  5  6  7  8  9  10

*[Note: Users selected for testing should generally indicate at least a moderate level of expertise (5 to 7), with preference given to those who indicate a higher level. ]*

1. If you use a mobile device like a smartphone or tablet, which types of the following tools or setting do you use on the device to make it easier for you to use? Choose all that apply to you.
   1. screen reader (e.g. Talkback or VoiceOver)
   2. an addon keyboard
   3. larger fonts or zoom
   4. higher contrast
   5. flash or audio alerts
   6. I use other settings to make my device easier to use
   7. No, I do not use a mobile device, or don’t use accessibility features on my device

If other setting, please describe

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*[Note: Not a requirement to know about mobile AT, unless its mobile apps or mobile websites being tested, but it adds to a testers overall knowledge of assistive technology if they use these accessibility feature in addition to features on their computer]*

1. If you use assistive technology on your mobile device, how would you rate your expertise on a scale of 1 to 10, with 1 being a brand new user, to 10 being fully versed in all aspects of using mobile assistive technology.

1  2  3  4  5  6  7  8  9  10

*[Note: Not a requirement to be expert mobile AT users, unless mobile apps or mobile websites are being tested. Adds to overall level knowledge, if user have there is less than optimal knowledge of computer-based AT ]*